

Q.H.S.E Policy

Quality, Health, Safety, Environment

In making its contribution to human health, HORIBA Medical aims to become one of the leaders in hematology and a key player in in vitro diagnostics (IVD).

Our values are health, safety, working conditions, environmental preservation, and providing customer satisfaction with reliable products and high-quality results.

In order to meet these challenges, we are committed to the development of a management system that includes Quality, Health, Safety and the Environment, in line with our corporate strategy and the priorities of the HORIBA Group.

As CEO, I will deploy the human, financial, organizational and technical resources needed to:

- Listen to our customers and meet their needs and expectations by providing the most reliable in vitro diagnostic systems and become their partner by providing swift responses to demands. We want to stand out from the competition, by providing services and products that are second to none
- Involve our staff, by giving them more responsibility and drawing on their skills
- Ensure that legal and other applicable requirements are adhered to
- Guarantee the compliance and safety of our production tools and the company's assets
- Guarantee the quality of our results and the reliability of our products
- Improve the security of our staff, data and working conditions by assessing professional risk and taking appropriate preventive action
- Minimize the environmental impact of our installations, activities and services at the Montpellier site
- Proceed with a proactive and details analysis on the risks linked to our activities, involving every division in the creation of an annual action plan

I entrust this mission to the heads of the Quality & Regulatory Affairs and Human Resources Departments. These two directors are responsible for implementing this policy and undertake to commit our management system to a continuous improvement drive, paying special attention to the monitoring of Quality, Health, Safety and Environment objectives at management reviews.

I am counting on the contribution of all staff to the daily improvement of our performance via the implementation of this policy.

Date : May, 2009



Bertrand De Castelneau
CEO