

HORIBA Scientific Service and Support



*Fast and Efficient Service
Support for your HORIBA
Scientific Instruments*

Featuring



www.horiba.com/uk/scientific



HORIBA Scientific is the new name for the Dilor, Genoptics, HORIBA PSA, IBH, ISA (Instruments SA), Jobin Yvon, Sofie and SPEX, ranges of spectrometers and analysers. HORIBA has a long and established reputation for providing excellence in service and after sales support so let us help you to maintain your equipment efficiently and keep your laboratory running smoothly.



To enhance the experience of owning a HORIBA Scientific instrument we have launched a new and extended support programme for all of our UK and Ireland customers.

With a UK based service and support team, of highly qualified, factory trained staff, we can assist you with all of your service and application questions.

With application laboratories located in the UK, France, Germany, USA, and Japan, HORIBA Scientific has extensive application facilities and technical knowledge that can help you to establish proof of principle measurements through to product QC and routine procedures.

If you have new users or have lost instrument expertise, why not ask about a training session, where one of our fully trained service or application engineers can instruct your laboratory team on the operation of the equipment and refresh your equipment or applications knowledge.

Extensive Support Services :

- Service contracts
- Maintenance contracts
- On-site service visits
- Instrument repairs and refurbishments
- Training - operation and application support
- Upgrades and accessories
- Calibration services
- Instrument relocation, decommissioning and commissioning
- OQ/IQ procedures
- Many stock / loan items for speedy replacements

Provided By :

Factory trained and experienced engineers

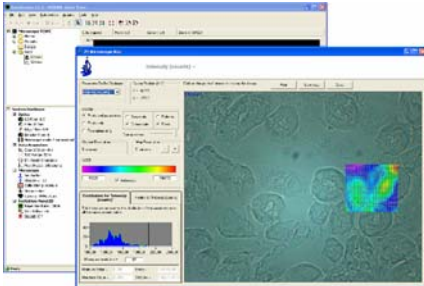
Professional established service team network

A company with a reputation for support excellence

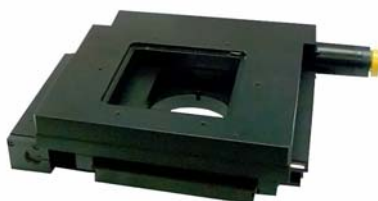
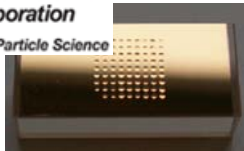


Upgrades and accessories :

Why not upgrade your instrument to the latest software, or add a new accessory to your current system? All HORIBA Scientific instruments are designed with a long instrument lifetime in mind, be a system 2 years old or 10 years old HORIBA Scientific can support your instrument so that you can maximise your capital investment and obtain reliable and high quality results year in, year out.



 **Duke Scientific Corporation**
Your Trusted Partner in Particle Science



Software and Computers

Sophisticated yet easy to use instrument and analysis software upgrades can be provided for our range of equipment. New computer options can assist in seamless integration with your current IT requirements.

- LabSPEC and SynerJY
- Fluorescence 3
- ICP Analyst V5, MASTER, CLIP
- PSA Version 5
- Ellipsometry Delta Psi2

Consumables

Standards for XRF, Particle Size, and trace analysis can be provided – selected and validated for use on our equipment. Disposable sample containers, SPRi biochips, or other consumable items ordered from stock.

Detectors and Electronics

CCDs, NIR array, PMT, Diode dual colour, TBX TCSPC, SDD, detectors available as replacements or upgrades.

Lasers and Sources

CLDS Raman lasers for industry and microscopy.

Pulsed diodes, Repetition rate CW up to 20 MHz.
NIST traceable standards.

Stages, Cells and Filters

Automated X,Y,Z stages - 0.1 μm resolution.

Optional heating/cooling stages for controlled temperature microscopy.

Standard fluorescence filter cubes for DAPI, GFP, FISH etc.

Optical fibre probes for remote analysis.



Where and how to obtain support

HORIBA Scientific in the UK and Ireland:

On the Web : www.horiba.com/uk/scientific/service

By Email : service-sci.uk@horiba.com

By Telephone : 020 8204 8142

Quality and professionalism



World Leaders in Spectroscopy and Analysis

Raman

PSA

GD OES

Fluorescence/lifetime

ICP OES

SPRi

XRF

SLFA

Forensics

Spectrometers/OEM

EMIA/EMGA

Ellipsometry

JOY and FUN,
corporate motto



About HORIBA

The HORIBA Group of worldwide companies provides an extensive array of instruments and systems for applications ranging from automotive R&D, process and environmental monitoring, in-vitro medical diagnostics, semiconductor manufacturing and metrology, to a broad range of scientific, R&D and QC measurements. Proven quality and trustworthy performance have established widespread confidence in the HORIBA Brand.

“JOY and FUN”, our corporate motto, represents our desire to see all employees performing work that is rewarding and allows them to lead happy and fulfilling lives. If employees do work with a sense of “Joy and Fun,” their ability to generate ideas and to solve problems increases, their imagination expands, their efficiency also rises, and corporate value increases. This results in a “win-win” relationship for customers, shareholders, suppliers, and the society.

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China: +86 (0)10 8567 9966

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Explore the future

Automotive Test Systems | Process & Environmental | Medical | Semiconductor | Scientific

HORIBA